Ascott Quality Policy Statement

It is the aim of Ascott Analytical Ltd. to maintain and enhance its position as one of the worlds leading suppliers of climatic test chambers, and in particular corrosion test chambers. This will be achieved by:

a) Providing a pre-sales service that is timely, in accordance with customer expectations and which clearly identifies customer requirements.

b) Designing, manufacturing, and supplying products that meet customer requirements, which are fit for their intended purpose and which are continually developed to meet the changing needs of the marketplace and to take advantage of technological developments.

c) Fulfilling customer orders within agreed delivery times.

d) Providing an after-sales service that is effective in ensuring that our supplied products continue to give optimum performance throughout their lifetime.

To assist in achieving this the company will operate a quality management system that conforms to, and is assessed against, the requirements of IS0 9001:2000 and which complies with statutory and regulatory requirements relevant to the company and its products.

It is also the policy of Ascott Analytical Equipment to continually improve the effectiveness of the quality management system, and to this end top management will:

a) *establish customer focused objectives throughout all processes within the system*

b) *lead by example, to provide role model behaviour that is consistent with the values of the organisation, and which will contribute towards achieving the organisation's objectives.*

c) *ensure that all staff have the necessary skills, training and support to do their jobs effectively, and are fully involved in determining strategy, targets and the best ways of achieving objectives relevant to them.*

d) *Collect and analyse relevant data relating to the performance of the organisation such that progress towards objectives can be readily determined and informed decisions made.*

e) *Operate a Management Meeting system which will be the main vehicle for ensuring the effectiveness of the Quality System, will have improvement as its key objective and which will drive the preventive action process.*

Signed: .....

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